

RESPONDING TO "THE ENDOWMENT QUESTION"

| Acknowledge | "You think/feel/believeDo I have that right?" "We hear that from time to time" |
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| Educate (Don't debate!) • Stay calm • Reserve judgement • Share what you know and believe | "Many people don't realize" |
| Offer an example of someone who has felt similarly but decided to give anyway • What were their motivations or rationale? | |
| Ask a question to spark conversation | "Given our conversation, are you open to considering a gift to Yale?" |

